



☎ 585-544-1540 Fax: 585-544-1580  
✉ chirorochester@gmail.com  
📍 190 Perrin Drive Rochester, NY 14622  
🌐 www.chiroROC.com

Tina Shores, D.C. | Colby Shores, D.C., CCSP

### New Patient Information

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_  
(Street) (City) (State) (Zip)

Patient Contact #: (Home / Cellular) (\_\_\_\_\_) - \_\_\_\_\_ Preferred ( H | C )

Email Address: \_\_\_\_\_

Sex: \_\_\_ Male | Female | Other: \_\_\_\_\_ Date Of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_

Referred By: \_\_\_\_\_ Relationship: \_\_\_\_\_

### Emergency Contact

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Phone #: \_\_\_\_ (\_\_\_\_) \_\_\_\_\_ Work #: \_\_\_\_ (\_\_\_\_) \_\_\_\_\_

### Medical History

Primary Care Physician: \_\_\_\_\_ Phone: \_\_\_\_\_

Office Name: \_\_\_\_\_

Are you being seen by other specialists? \_\_\_\_\_

Have you seen a Chiropractor in the past? ( Y | N ) Who?: \_\_\_\_\_

Date of last adjustment: \_\_\_\_\_ None \_\_\_\_\_

### Date of Last:

Physical Exam: \_\_\_\_\_ Blood Test: \_\_\_\_\_ Urine Test: \_\_\_\_\_

MRI | CT Scan: \_\_\_\_\_ Prostate Exam: \_\_\_\_\_ DEXA: \_\_\_\_\_

Other: \_\_\_\_\_

### Habits

\_\_\_ Smoking Packs/ Day: \_\_\_\_\_  
\_\_\_ Alcohol Drinks / Week: \_\_\_\_\_  
\_\_\_ Caffeine Cups/ Day \_\_\_\_\_  
\_\_\_ High Stress Reason \_\_\_\_\_

### Women Only

Are you pregnant? ( Y | N )  
# of Pregnancies: \_\_\_\_\_ # of Deliveries: \_\_\_\_\_  
Vaginal \_\_\_\_\_ C-Section \_\_\_\_\_  
Birth Control? ( Y | N )

Injuries / Surgeries you have had (Date or Year): \_\_\_\_\_

Motor Vehicle Accidents: \_\_\_\_\_

Broken Bones / Fractures: \_\_\_\_\_

Spinal Injuries (Neck, Back, Low Back, Pelvis): \_\_\_\_\_

Surgeries (Include all, i.e. Tonsillectomy): \_\_\_\_\_

# Patient Health Questionnaire - PHQ

ACN Group, Inc. - Form PHQ-202

ACN Group, Inc. Use Only rev 7/18/05

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

## 1. Describe your symptoms

\_\_\_\_\_  
\_\_\_\_\_

a. When did your symptoms start?

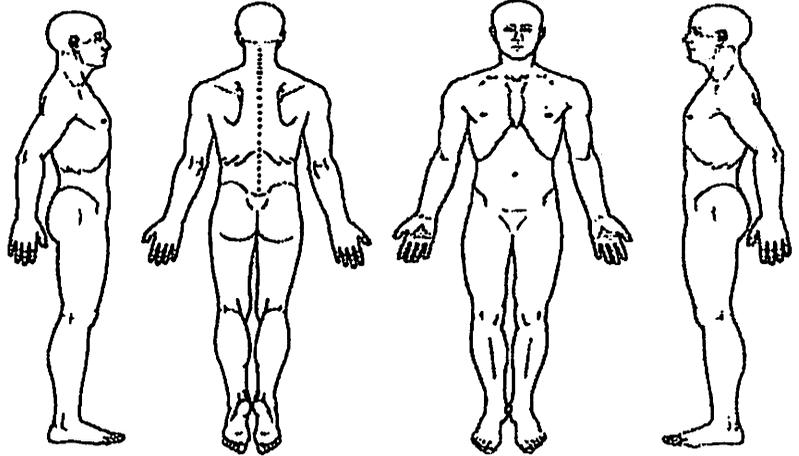
\_\_\_\_\_

b. How did your symptoms begin?

\_\_\_\_\_

## 2. How often do you experience your symptoms? Indicate where you have pain or other symptoms

- ① Constantly (76-100% of the day)
- ② Frequently (51-75% of the day)
- ③ Occasionally (26-50% of the day)
- ④ Intermittently (0-25% of the day)



## 3. What describes the nature of your symptoms?

- ① Sharp
- ② Dull ache
- ③ Numb
- ④ Shooting
- ⑤ Burning
- ⑥ Tingling

## 4. How are your symptoms changing?

- ① Getting Better
- ② Not Changing
- ③ Getting Worse

## 5. During the past 4 weeks:

a. Indicate the average intensity of your symptoms

None ① ② ③ ④ ⑤ ⑥ ⑦ ⑧ ⑨ Unbearable ⑩

b. How much has pain interfered with your normal work (including both work outside the home, and housework)

① Not at all      ② A little bit      ③ Moderately      ④ Quite a bit      ⑤ Extremely

## 6. During the past 4 weeks how much of the time has your condition interfered with your social activities? (like visiting with friends, relatives, etc)

① All of the time      ② Most of the time      ③ Some of the time      ④ A little of the time      ⑤ None of the time

## 7. In general would you say your overall health right now is...

① Excellent      ② Very Good      ③ Good      ④ Fair      ⑤ Poor

## 8. Who have you seen for your symptoms?

- ① No One
- ② Chiropractor
- ③ Medical Doctor
- ④ Physical Therapist
- ⑤ Other

a. What treatment did you receive and when?

\_\_\_\_\_

b. What tests have you had for your symptoms and when were they performed?

- ① Xrays date: \_\_\_\_\_
- ② MRI date: \_\_\_\_\_
- ③ CT Scan date: \_\_\_\_\_
- ④ Other date: \_\_\_\_\_

## 9. Have you had similar symptoms in the past?

- ① Yes
- ② No

a. If you have received treatment in the past for the same or similar symptoms, who did you see?

- ① This Office
- ② Chiropractor
- ③ Medical Doctor
- ④ Physical Therapist
- ⑤ Other

## 10. What is your occupation?

- ① Professional/Executive
- ② White Collar/Secretarial
- ③ Tradesperson
- ④ Laborer
- ⑤ Homemaker
- ⑥ FT Student
- ⑦ Retired
- ⑧ Other

a. If you are not retired, a homemaker, or a student, what is your current work status?

- ① Full-time
- ② Part-time
- ③ Self-employed
- ④ Unemployed
- ⑤ Off work
- ⑥ Other

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_



# NECK BOURNEMOUTH QUESTIONNAIRE

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

**Instructions:** The following scales have been designed to find out about your neck pain and how it is affecting you. Please answer ALL the scales, and mark the ONE number on EACH scale that best describes how you feel.

1. Over the past week, on average, how would you rate your neck pain?

No pain Worst pain possible  
\_\_\_\_\_ \_\_\_\_\_  
0 1 2 3 4 5 6 7 8 9 10

2. Over the past week, how much has your neck pain interfered with your daily activities (housework, washing, dressing, lifting, reading, driving)?

No interference Unable to carry out activity  
\_\_\_\_\_ \_\_\_\_\_  
0 1 2 3 4 5 6 7 8 9 10

3. Over the past week, how much has your neck pain interfered with your ability to take part in recreational, social, and family activities?

No interference Unable to carry out activity  
\_\_\_\_\_ \_\_\_\_\_  
0 1 2 3 4 5 6 7 8 9 10

4. Over the past week, how anxious (tense, uptight, irritable, difficulty in concentrating/relaxing) have you been feeling?

Not at all anxious Extremely anxious  
\_\_\_\_\_ \_\_\_\_\_  
0 1 2 3 4 5 6 7 8 9 10

5. Over the past week, how depressed (down-in-the-dumps, sad, in low spirits, pessimistic, unhappy) have you been feeling?

Not at all depressed Extremely depressed  
\_\_\_\_\_ \_\_\_\_\_  
0 1 2 3 4 5 6 7 8 9 10

6. Over the past week, how have you felt your work (both inside and outside the home) has affected (or would affect) your neck pain?

Have made it no worse Have made it much worse  
\_\_\_\_\_ \_\_\_\_\_  
0 1 2 3 4 5 6 7 8 9 10

7. Over the past week, how much have you been able to control (reduce/help) your neck pain on your own?

Completely control it No control whatsoever  
\_\_\_\_\_ \_\_\_\_\_  
0 1 2 3 4 5 6 7 8 9 10

\_\_\_\_\_  
Examiner

OTHER COMMENTS: \_\_\_\_\_

## BACK BOURNEMOUTH QUESTIONNAIRE

Patient Name \_\_\_\_\_ Date \_\_\_\_\_

**Instructions:** The following scales have been designed to find out about your back pain and how it is affecting you. Please answer ALL the scales, and mark the ONE number on EACH scale that best describes how you feel.

1. Over the past week, on average, how would you rate your back pain?

No pain Worst pain possible

\_\_\_\_\_

0 1 2 3 4 5 6 7 8 9 10

2. Over the past week, how much has your back pain interfered with your daily activities (housework, washing, dressing, walking, climbing stairs, getting in/out of bed/chair)?

No interference Unable to carry out activity

\_\_\_\_\_

0 1 2 3 4 5 6 7 8 9 10

3. Over the past week, how much has your back pain interfered with your ability to take part in recreational, social, and family activities?

No interference Unable to carry out activity

\_\_\_\_\_

0 1 2 3 4 5 6 7 8 9 10

4. Over the past week, how anxious (tense, uptight, irritable, difficulty in concentrating/relaxing) have you been feeling?

Not at all anxious Extremely anxious

\_\_\_\_\_

0 1 2 3 4 5 6 7 8 9 10

5. Over the past week, how depressed (down-in-the-dumps, sad, in low spirits, pessimistic, unhappy) have you been feeling?

Not at all depressed Extremely depressed

\_\_\_\_\_

0 1 2 3 4 5 6 7 8 9 10

6. Over the past week, how have you felt your work (both inside and outside the home) has affected (or would affect) your back pain?

Have made it no worse Have made it much worse

\_\_\_\_\_

0 1 2 3 4 5 6 7 8 9 10

7. Over the past week, how much have you been able to control (reduce/help) your back pain on your own?

Completely control it No control whatsoever

\_\_\_\_\_

0 1 2 3 4 5 6 7 8 9 10

\_\_\_\_\_  
Examiner

**OTHER COMMENTS:** \_\_\_\_\_



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### HIPPA Policy

I understand that under the Health Insurance Portability & Accountability Act of 1996 ("HIPAA"), I have certain rights to privacy regarding my protected health information. I understand that this information can and will be used to:

- Conduct, plan, and direct my treatment and follow-up among the multiple healthcare providers who may be involved in that treatment directly and indirectly.
- Obtain payment from third-party payers.
- Conduct normal healthcare operations such as quality assessments and physician certifications.

I have read and understand the Notice of Privacy Practices, containing a more complete description of the uses and disclosures of my health information. I have been given the right to review such Notice of Privacy Practices before signing this consent. I understand that this practice has the right to change the Notice of Privacy Practices from time to time and that I may contact this practice at any time at the address above to obtain a current copy of the Notice of Privacy Practices.

I understand that I may request in writing that you restrict how my private information is used or disclosed to carry out treatment, payment, or healthcare options. I also understand the practice is not required to agree to my requested restrictions, but if the practice does agree, then it is bound to abide by such restrictions.

This notice is in effect as of the date signed below. By signing below, I certify that I have received this notice and all of my questions have been answered to my satisfaction with language that I can understand.

Patient Name: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

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### OFFICE USE ONLY

I attempted to obtain the patient's signature in acknowledgement and consent on this Notice of Privacy Practices Acknowledgement/Consent Form, but was unable to do so as documented below:

Date: \_\_\_\_\_ Initials: \_\_\_\_\_ Reason: \_\_\_\_\_



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## INFORMED CONSENT TO CHIROPRACTIC TREATMENT

Chiropractic care, including spinal adjustments, has been the subject of government reports and multidisciplinary studies conducted over many years. These studies have demonstrated that chiropractic care is a highly effective treatment for spinal pain, headaches, and other symptoms. Maintaining spinal alignment through chiropractic care contributes to overall well-being. The risk of injury or complications from chiropractic treatment is substantially lower than that associated with many medical treatments, medications, and procedures used for similar conditions.

I acknowledge that I have received information regarding my condition and the proposed chiropractic treatment, as well as alternative options for care, including the benefits, risks, and potential side effects of treatment, and the consequences of not receiving the proposed treatment.

I understand and am informed that, as with all health care, chiropractic treatment carries some risks, including but not limited to: muscle strains and sprains, fractures, dislocations, disc injuries, and strokes. I trust the doctor to exercise judgment during the course of treatment based on the information available at the time and in my best interest.

My doctor has responded to all my requests for information about the proposed treatment. I have read, or have had read to me, the above consent. I have also had the opportunity to ask questions about its content. I intend for this consent to apply to all my present and future chiropractic care in this office.

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_

Witness \_\_\_\_\_ Date \_\_\_\_\_

## Insurance Financial Agreement 2026

Insurance Company: \_\_\_\_\_

Policy Holder Name: \_\_\_\_\_ D.O.B.: \_\_\_\_/\_\_\_\_/\_\_\_\_

Policy Number: \_\_\_\_\_ Group # (If Applicable): \_\_\_\_\_

Relationship to Policy Holder: Self | Spouse | Child

### INDIVIDUAL POLICY

Insurance policies are individualized per each patients benefit. Please read and initial next to your benefit plan.

\_\_\_\_\_ **Excellus BC/BS, Aetna and United:** Deductibles: Referral may be needed. Until your annual deductible is met, the insurance fee schedule will be procedure-dependent. Once the deductible is met, you will be responsible for the co-insurance policy dependent. Your co-pay is due at the time of service and will range from \$0-\$70, depending upon your contract. Insurance covers acute care and not maintenance care. Supplements are not covered and are the patient's responsibility.

\_\_\_\_\_ **Medicare Advantage Plans: Aetna/BCBS/MVP Gold/United:** Authorization may be required. Some insurances set a number of visits allowed. Some costs are out of pocket per Medicare. Please refer to the ABN agreement. Your insurance covers acute care, not maintenance care.

\_\_\_\_\_ **Medicare:** No referral needed. Until your annual deductible of \$283.00 is met, the insurance fee schedule is \$50-\$100.00. You will be responsible for any usual and customary fee (ABN). Your insurance covers acute care and no maintenance care.

\_\_\_\_\_ **MVP/Cigna/Other:** The doctors in this office are out of network providers. Payment follows the Usual and Customary Fee shown below.

\_\_\_\_\_ **Usual & Customary Fees:** First visit for consultation, history and examination is \$100.00. Subsequent visits thereafter are \$50.00.

\_\_\_\_\_ **Maintenance Care:** Elective healthcare defined as patient has achieved and maintained pre-complaint status, plateaued in improvement, and/or chronic symptoms show no progression in reduction or remain stable. This is a service not covered as per your insurance company policy. and you will be responsible for the office fee of \$50. If you sustain a future incident or injury, your chiropractic care would again meet the criteria for acute care and would be covered by your health plan until that condition has achieved pre-complaint status or plateaued in improvement.

**I understand that I am financially responsible for all charges, whether paid by insurance or self-pay.**

\_\_\_\_\_  
Responsible Party Signature

\_\_\_\_\_  
Date

\_\_\_\_\_  
Printed Name

## Office Financial Agreement 2026

Please read and initial next to each of the office policies to indicate your agreement and understanding of each section.

<b>OFFICE POLICY</b>
----------------------

**New Patient Appointment Fee: \$50**

All new patients will be charged a \$50 appointment holding fee that will be credited towards your total bill.

**Consultation Fee: \$50**

No treatment | 15 Minute Appointment

**Missed/ Cancelled Visit w/in 24 Hrs : \$50**

All patients are subject to adhere to a \$50 charge without notice of a missed or cancelled appointment.

**No Insurance | Self Pay: \$100 | \$50**

Each visit will be \$50 for all current patients. If you are a New Patient, your initial evaluation will be \$100, then \$50 thereafter per visit.

**Our office does not allow a personal balance over \$100. Should your account become 30 days delinquent, a \$10 charge per week will be assessed to the outstanding balance.**

**Payment is due at the time of service. Payment in the form of cash, credit or check is accepted. All major credit cards are accepted.**

**Returned checks will have a \$25 service charge.**

**I understand that I am financially responsible for all charges, whether paid by insurance or self-pay.**

---

Responsible Party Signature

Date

---

Printed Name



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**AUTHORIZATION FOR RELEASE OF INFORMATION:**

**OFFICE USE ONLY**

TO: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**SPECIFIC DESCRIPTION OF INFORMATION TO BE DISCLOSED:**

\_\_\_\_\_ Medical Records regarding \_\_\_\_\_  
\_\_\_\_\_ X-Rays and / or report of findings, CT scans, MRI's  
\_\_\_\_\_ Consult reports from specialists  
\_\_\_\_\_ Test Results  
\_\_\_\_\_ Billing Records  
\_\_\_\_\_ Other \_\_\_\_\_

I understand the information disclosed pursuant to this authorization may be subject to redisclosure by the recipient and no longer protected by Federal privacy regulations.

Initials \_\_\_\_\_

I understand that this authorization is voluntary and that I may revoke it at anytime by submitting my revocation in writing to the entity providing the information. The revocation will only be effective from the date the written revocation is provided and will not apply retroactively.

Initials \_\_\_\_\_

I understand that this authorization will expire one (1) year from the date of the original signature indicated below.

Initials \_\_\_\_\_

Patient Name: \_\_\_\_\_ Date of Birth: \_\_\_\_\_

Signature of Patient \_\_\_\_\_ Date: \_\_\_\_\_

If under age 18 Signature of Guardian: \_\_\_\_\_ Date: \_\_\_\_\_

Relationship to Patient: \_\_\_\_\_